

Risk Assessment by proposed initiative

The proposed initiatives were assessed for risk as follows:

Measure	Risk Profile	Deliverabilit y	Key Risks	Mitigate by
1- Sub Contracting (6 routes)	High	Very Challenging	 Financial – Proposed subcontracted rate per km is not achieved – inflationary pressures. Cost Model – Residual costs impact company wide. Restructuring funds not in place. IR – Outsourcing will create a strike – contagion to other parts of company. Reputation – Expressway quality standards are not translated. Cash Flow – Financial gains are not sustained over 5yp. Regulatory – Licensing model continues to undermine Expressway profitability across routes. 	 Financial – Tight contractor management Cost Model – Agree restructuring approach with stakeholders IR – Close management of IR environment Reputation – SLA/franchise approach to quality standards with contractors Cash Flow – Strong financial controls, and detailed implementation plan Regulatory – Dialogue with stakeholders
2 – Conditions of employment	Very high	Very challenging	 Financial – Proposed savings are not achieved as a result of negotiation Cost Model – Restructuring funds not in place IR – Proposal will create a strike – contagion to other parts of company Reputation – Inability to retain/attract competent and skilled staff Cash Flow – financial gains are not sustained across the 5yp Regulatory – Dual pricing across products is not accepted by within competitive environment 	IR – Close management of IR environment and dialogue with stakeholders



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3 – Corporate Expressway Structure (Support payroll, Non payroll, Inspectors & pensions)	Medium	Challenging	 Financial – Proposed savings are not achieved that will improve bottom line Cost Model – Residual costs impact company wide – Restructuring funds not in place – Expressway will be under resourced to meet the competitive challenges IR – Restructuring will force a strike – contagion to other parts of company Reputation – Expressway quality standards are not sustained Cash Flow – financial gains are not sustained 	 Financial — Strong financial controls, and detailed implementation plan. Cost Model — Strong financial controls, and detailed implementation plan. IR — Close management of IR environment and dialogue with stakeholders. Reputation — Tight management of quality standards in Expressway Cash Flow — Strong financial controls
4 – Wider Corporate Restructuring	Medium	Challenging	 Financial – Proposed savings are not achieved that will improve bottom line Cost Model – Residual costs impact company wide – Restructuring funds not in place. IR – Restructuring will force a strike – contagion to other parts of company Reputation – Expressway quality standards are not sustained Cash Flow – financial gains are not sustained 	 Financial – Strong financial controls, and detailed implementation plan. Cost Model – Strong financial controls, and detailed implementation plan. IR – Close management of IR environment and dialogue with stakeholders. Reputation – Tight management of quality standards across all products Cash Flow – Strong financial controls



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M	easure	Risk Profile	Deliverability	Key Risks	Mitigate by
	– Commercial mmuter Routes	Medium	Challenging	 Financial – Proposed rate per km is not achieved – inflationary pressures Cost Model – Proposed rate per km is not achieved – inflationary pressures IR – Outsourcing will create a strike – contagion to other parts of company Reputation – Expressway quality standards are not translated Cash Flow – financial gains are not sustained Regulatory – Licensing model continues to undermine Expressway profitability 	 Financial – Tight contractor management Cost Model – Agree restructuring approach with stakeholders IR – Close management of IR environment Reputation – SLA/franchise approach to quality standards with contractors Cash Flow – Strong financial controls, and detailed implementation plan Regulatory – Dialogue with stakeholders

